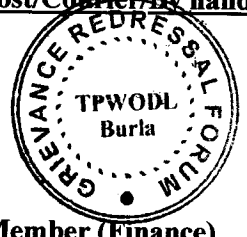


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/BNED/ (Final Order)/ 88 (4)

Date: 28/02/2025

Present:

**Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)**

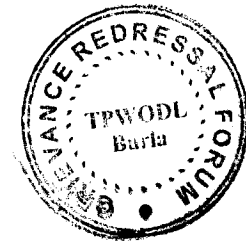
1	Case No.	BRL/89/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Premsila Deep C/O- Puspallata Deep At-Nuapada, Lamtibahal Dist-Jharsuguda		4171-2704-0734	9937869326
3	Respondent/s	S.D.O (Elect), Brajarajnagar			Division B.N.E.D, TPWODL, Brajarajnagar
4	Date of Application	20.02.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business) Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others			
8	Date(s) of Hearing	20.02.2025			
9	Date of Order				
10	Order in favour of	Complainant		Respondent	Others
					✓
11	Details of Compensation awarded, if any.	NIL			

Grievance Redressal Forum
 TPWODL, Burla - 768017

Place of Camp: SDO Office, Brajarajnagar

appeared

For the Complainant- Premasila Deep
Represented by Pusalata Deep



For the Respondent - SDO(Electrical), Brajarajnagar, TPWODL.

GRF Case No- BRL/89/2025

Premasila Deep

COMPLAINANT

C/O- Pusalata Deep

At-Nuapada, Lamtibahal

Dist-Jharsuguda

Consumer No-4171-2704-0734

VRS

OPPOSITE PARTY

SDO(Electrical), Brajarajnagar, TPWODL.

GIST OF THE CASE

Pusalata Deep on behalf of Premasila Deep has appeared in the hearing on Dt. 20.02.2025 at the camp held at SDO Office, Brajarajnagar and submitted a written complaint wherein he has stated about billing dispute-high bill served in the month of Feb-2025 and Rs.8000/- has been added & the complainant has requested to revise/rectify the same.

SUBMISSION OF OPPOSITE PARTY

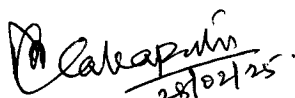
The opposite party has submitted consumer history from Aug-2018 to Jan-2025 in this case.


OBSERVATION

The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-Domestic consumer having CD of 0.05KW with date of initial power supply on Dt.11.05.2018.

It is found that bill is OK, there is no scope of revision, hence the instance case petition is hereby dismissed as defective meter assessment of Rs.8440.22 has been added in Jan-2025 billing for the period from July-2021 to May-2023.

Accordingly, the case is disposed of.


B. Mahapatra
(Co-Opted Member)
Co-opted Member


A.K. Satapathy
(President)
President

Grievance Redressal Forum
TPWODL, Burla - 768017

Grievance Redressal Forum
TPWODL, Burla - 768017

1. Premasila Deep, C/O-Pusalata Deep, At-Nuapada, Lamtibahal, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.) Brajarajnagar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), BNED, TPWODL, Brajarajnagar
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/89/2025)